



NORTHERN WHOLESALE SUPPLY

6800 Otter Lake Road • LINO LAKES, MN 55038-4428
Phone: (651)429-1515 Fax: (651)429-5757

Ref. # _____

Date: _____

Phone #: _____

Company: _____

Account #: _____

Contact Name: _____

Fax #: _____

| Part # | Qty. | Description | Order # | Defective | Rec'd Damaged | Wrong Item Ordered | Wrong Item Sent | Item Marked or Labeled Incorrectly | Over Stock Return | Reason for Return State Damages/Defects |
|--------|------|-------------|---------|-----------|---------------|--------------------|-----------------|------------------------------------|-------------------|---|
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Comments: _____

Please check the appropriate reason for return in the shaded area provided. Then keep the pink copy for your records. Return white and canary copies with returned goods to Northern.

Please be sure to clearly mark the outside of each package with the reference number above to receive proper credit.

RETURN POLICY: No merchandise may be returned without this form or a RGA from our customer service department. Unauthorized returns will be sent back to the dealership at it's expense. All returns must be shipped prepaid or returned via Northern delivery truck. All returns will be inspected and may be subject to a 20 % restocking fee. Order numbers, part numbers and item status must be provided for each item returned. Special orders and non stock items may not be returned.

DAMAGED SHIPMENTS: Accept delivery and note all damages on the delivery receipt. Retain all shipping cartons and request inspections by the delivery carrier. Northern will file the claim in your behalf when the damages are noted at the time of delivery. Concealed damages and damage not noted at the time of delivery will have to be handled directly with the carrier.

This is not a credit memo. Credit will be issued upon inspection of product and verification of information.

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|---|
| For Northern Wholesale use only. |
| Date picked up: _____ |
| Number of cartons: _____ |
| Condition of cartons: _____ |
| Driver name: _____ |

